

Coronavirus update

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From 19 July, the government lifted restrictions which means:

- Masks are no longer required by law, but the government still expects and recommends them in crowded and enclosed spaces and some shops and transport services still require you to wear a mask



- No limits on people attending communal worship, theatres, concerts, or sports events
- No limits on visitors to care homes
- The requirement to self-isolate for 10 days is still in place for those who test positive for Covid-19



What does this mean for our services?

We will continue to provide all services as we have done since the initial lockdown including repairs, servicing of heating systems and other safety-related work, estate services such as cleaning and rubbish clearance.

- Most repairs, compliance and health and safety inspections and visits will take place in person, with some done by video call.



- We will continue to offer appointments with our Neighbourhood Managers, Home Ownership and Income teams online or by phone.



- Where staff and our contractors are required to visit you or a site, we will continue take precautions- including social distancing and face coverings while less than 1 metre from others on site or in your home. Please let us know if anyone in your home has any Covid-19 symptoms.



- Our reception service at Eversholt St will remain open 9am to 4pm, Monday to Friday, closing between 12:30-1pm for cleaning.



- If you report a repair, we will get in touch to see when you would like the work done.



- Communal lounges in retirement housing will reopen with all seating 1 metre apart. Visitors must wear masks.



- Joint estate inspections with residents will restart, from 16 August.

- Community halls will reopen with those booking advised to take necessary covid precautions.



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